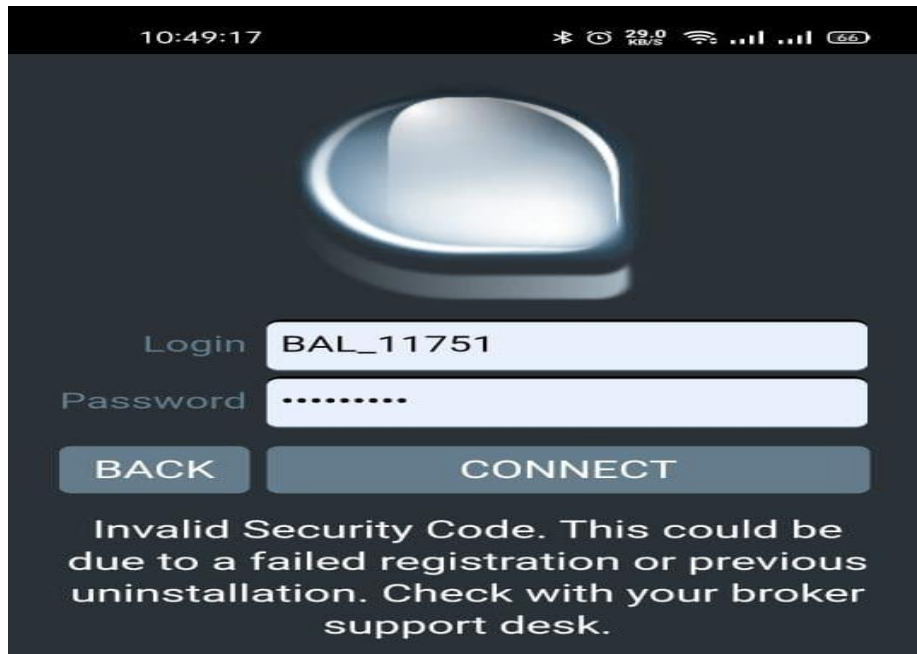


DSE Mobile Apps Problem with Solution

Problem Case 01: Invalid Security Code. This could be due to failed registration or previous uninstallation.



Solution: This message only for uninstall DSE mobile apps please contact concern trader for unregister the device.

Problem Case 02: Invalid Security Codd. Check with your broker support desk.



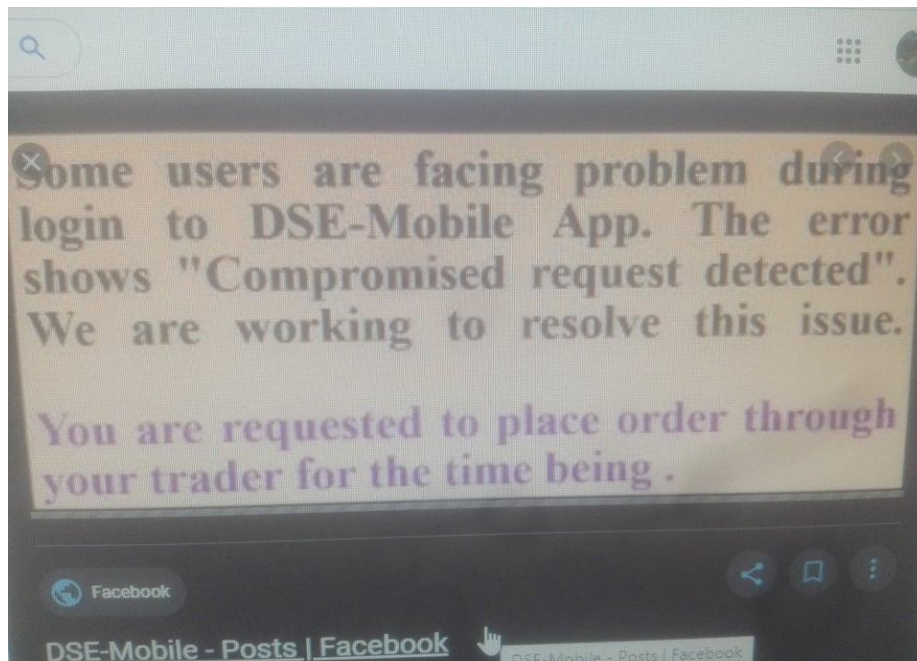
Solution: This message for off mobile device date and time, time zone. Please keep the mobile device date and time & time zone is on/automatic

Problem Case 03: 'Connection to mogosh.dsetrade.com



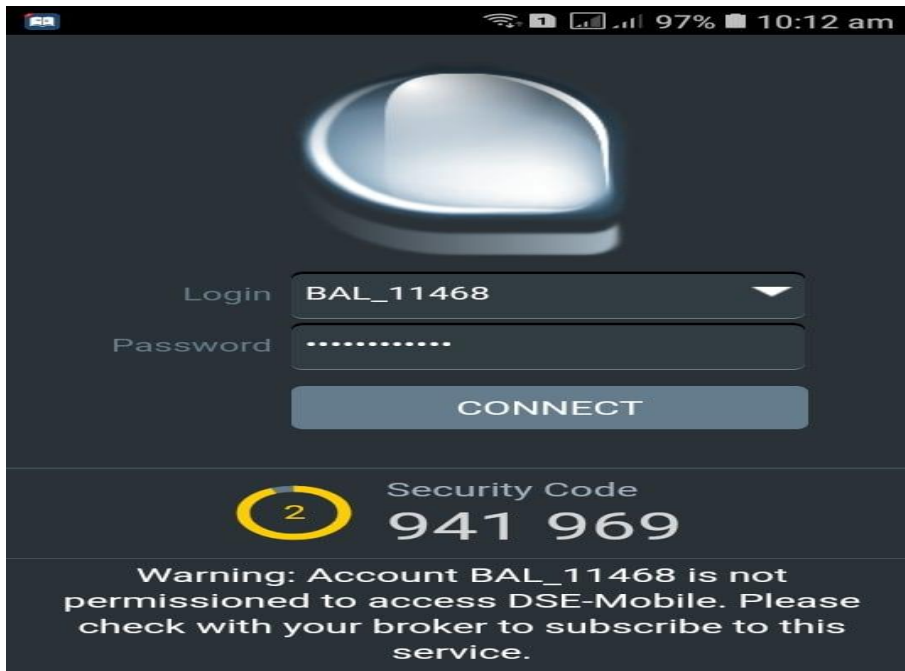
Solution: This message for mobile user internet connectivity. Please check your mobile data and try now.

Problem Case 04: 'Compromised request detected'



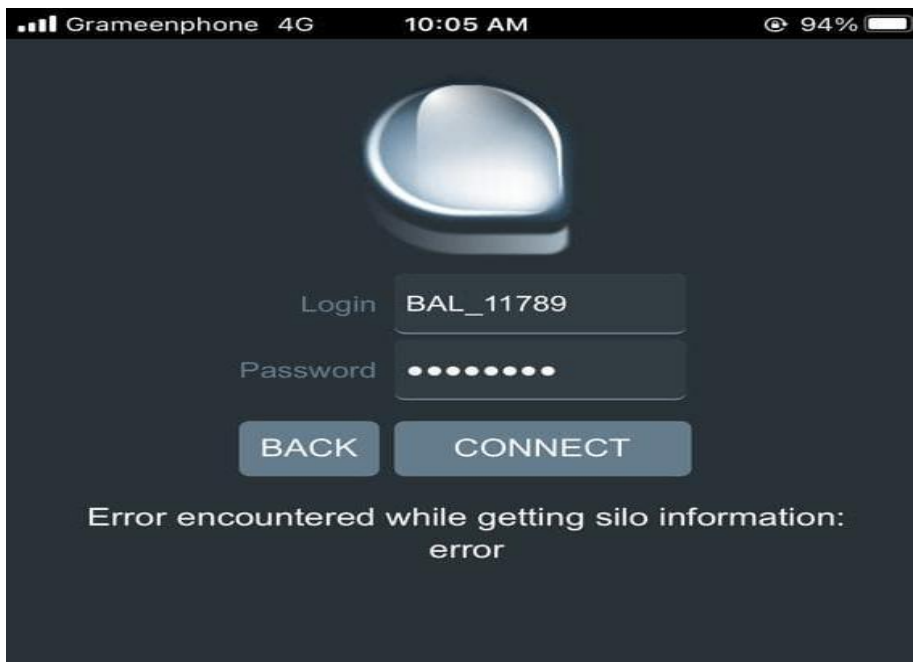
Solution: This message for DSE Mobile application related error. DSE is work on this error. Otherwise contact with broker support desk.

Problem Case 05: Account BAL Code is not permission to access DSE Mobile. Please check with your broker to subscribe to this service.



Solution: This message for DSE Mobile application related error. DSE is work on this error. Please try now late. Otherwise contact with broker support desk.

Problem Case 06: Error encountered while getting silo information error



Solution: This message for DSE Mobile application related error. DSE is work on this error. Please try now late. Otherwise contact with broker support desk.